

CSCP

Module 1: Supply Chain Design

Section A: Develop the Supply Chain Strategy

- Chapter 1: Introduction to Supply Chains
- Chapter 2: Inputs to Supply Chain Strategy
- Chapter 3: Supply Chain Management Strategy
- Chapter 4: Tools and Techniques

Section B: Design the Supply Chain

- Chapter 1: Business Considerations
- Chapter 2: Supply Chain Design
- Chapter 3: Product Design for New Products or Requirements
- Chapter 4: Technology Design
- Chapter 5: Key Technology Applications
- Chapter 6: Data Acquisition and Management
- Chapter 7: Electronic Business
- Chapter 8: Implementation Tools—Communications and Projects

Module 2: Supply Chain Planning and Execution

Section A: Procure and Deliver Goods and Services

- Chapter 1: Components of Demand Management
- Chapter 2: Forecasting Demand
- Chapter 3: Demand Prioritization
- Chapter 4: Operations Planning and Control
- Chapter 5: Master Scheduling
- Chapter 6: Capacity Management and Control
- Chapter 7: Inventory
- Chapter 8: Inventory Planning
- Chapter 9: Supply Management
- Chapter 10: Logistics
- Chapter 11: Warehouse Management
- Chapter 12: Transportation
- Chapter 13: Monetary, Regulatory, and Trade Considerations

Section B: Manage the Relationship with Supply Chain Partners

- Chapter 1: Segmentation
- Chapter 2: Customer Relationship Management
- Chapter 3: Customer Relationship Management Performance and Measurement
- Chapter 4: Supplier Relationship Management
- Chapter 5: Supplier Relationship Management Strategy
- Chapter 6: Supplier Relationship Management Technologies
- Chapter 7: Linkages between CRM and SRM

Section C: Manage Reverse Logistics

- Chapter 1: Reverse Logistics
- Chapter 2: Waste Considerations

Module 3: Supply Chain Improvement and Best Practices

Section A: Comply with Standards, Regulations, and Sustainable Best Practices

Chapter 1: International Standards and Regulatory Compliance

Chapter 2: Corporate Social Responsibility Considerations

Section B: Manage Risk in the Supply Chain

Chapter 1: Risk Identification

Chapter 2: Risk Assessment and Classification

Chapter 3: Risk Response

Chapter 4: Security, Regulatory, and Compliance Concerns

Section C: Measure, Analyze, and Improve the Supply Chain

Chapter 1: Supply Chain Metrics

Chapter 2: Measuring Performance and Customer Service

Chapter 3: Continuous Improvement and Change Management

Chapter 4: Lean and Just-in-Time

Chapter 5: Change Management